

Outpatient CDI Boot Camp

Risk adjustment is a team sport. Accurately depicting the complexity of a broad patient population across your organization requires contributions from patient registration to providers—and everyone in between, including well-trained risk adjustment coding and outpatient CDI professionals.

Cohesive teams that follow the same playbook and work together toward a common goal will succeed in this challenging environment. That's why we launched the **Norwood Outpatient CDI Boot Camp**.

This one-of-a-kind offering takes you beyond the classroom with at-the-elbow follow up and chart review by our diverse team of certified experts. Pre- and post-assessments and office hours calls make the education stick.

TAKE A LOOK AT THE AGENDA

WEEK 1

Module 1: What is Risk Adjustment and Value-Based Care Overview

- Outpatient Prospective Payment System (OPPS)
- Risk Adjustment Plans Analysis
- CMS Official Guidelines

Module 2: Introduction to Risk Adjustment Payment Models

- Know your Patient Population Registries
- Quality and HEDIS Measures
- V24 versus V28 of CMS-HCCs: Payment Focus

Module 3: Fundamentals of an Outpatient Clinical Documentation Integrity Program

- Official Guidelines for Coding and Reporting: Outpatient and Inpatient Guidelines
- ACDIS/AHIMA Query Practice
- Collaboration between CDI, Population Health, and Coding
- Physician Engagement and Education

Module 4: A Focused Review of Common HCC's V24/V28

- Arrhythmia | Behavioral Health Conditions | Cardiac Disorders | Congestive Heart Failure | Chronic Kidney Disease | Diabetes | Dementia | Hematology Conditions | Neurological Disorders (including Hemiparesis) | Neoplasms | Respiratory Conditions | Skin Ulcers | Substance Abuse and Dependency | TOAD

Module 5: Principles for Conducting Internal Audits

- OIG Compliance
- Mitigating Denials and a Data Denials Review
- Clinical Validation
- Case Studies

WEEK 2

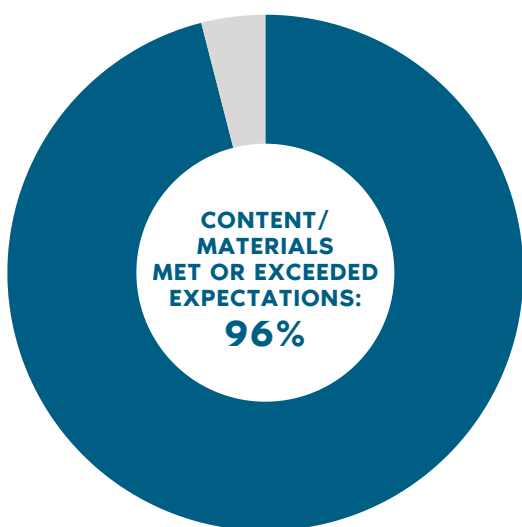
Outpatient CDI/coding staff shadowing and 1:1 feedback

“After being through previous boot camps that were disappointing as well as frustrating, this one was fantastic. I’ve come to peace with the gray areas of CDI over the past six years and understand every one of us is still learning the nuances of ambulatory CDI. Having all four consultants be so competent/knowledgeable was a huge benefit to the newer CDS/coders.” – Outpatient CDI Boot Camp attendee

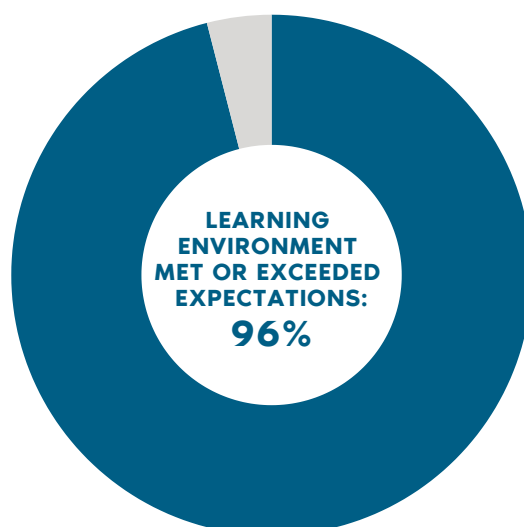
POST BOOT CAMP SURVEY RESULTS

100% SATISFACTION IN SPEAKER KNOWLEDGE AND PRESENTATION SKILLS

One surveyed organization gave us perfect scores on our speakers’ knowledge and presentation skills, and 96% satisfaction rate on materials and learning environment.



● Agreed ● Disagreed/Other



● Agreed ● Disagreed / Other

Who should attend?

- Outpatient CDI specialists
- Outpatient CDI leadership
- Risk adjustment coders
- Coding leadership
- Population health
- Ambulatory operations
- System directors
- Educators

Note: Customization available upon request

What makes the Norwood Outpatient CDI Boot Camp different?

Our material goes beyond the theoretical and gets implemented in practice.

- **Hands-on record review.** We provide at-the-elbow support in Week 2, including 1:1 shadowing with our instructors and your coding/CDI team.
- **Pre- and post-assessments.** We provide a pre-boot camp assessment to determine your team’s level of baseline proficiency, then perform a second assessment after to measure progress.
- **Multiple instructors.** We send a multidisciplinary team including nurses and coding professionals to deliver education and support.
- **Office Hours calls.** Have questions that crop up after class? Get them answered in our instructor-led virtual office hours.

 solutions@norwood.com

 norwood.com